

**NOTIFICATION:**

In continuation of this department's Notification No.SO(SE-REC)2-85/2017 dated 23.01.2018, it is clarified that the Chairman and Members of Complaint Redressal Cells notified under the notifications ibid will also dispose of the pending complaints / appeals filed under Recruitment Policy 2016-17.

**SECRETARY SCHOOL EDUCATION**

**Dated Lahore the,**  
**April 06, 2018**  
**No. & Date Even**

A copy is forwarded for information and necessary action to:

1. All the Commissioners in Punjab.
2. Program Director, PMIU, Punjab, Lahore.
3. Director General, QAED, Punjab, Lahore.
4. DPI (SE / EE) Punjab Lahore.
5. All the Deputy Commissioners/ Administrators District Education Authorities, in Punjab.
6. All the Members of Complaints Redressal Cells.
7. All the Chief Executive Officers (DEA), in Punjab.
8. All the District Monitoring Officers, in Punjab.

  
**SECTION OFFICER (SE-REC)**

**CC:**

1. PS to Secretary School Education.
2. PS to Special Secretary (Operations).
3. PS to Additional Secretaries (Schools / General).
4. PA to Deputy Secretary (EE).



**GOVERNMENT OF THE PUNJAB  
SCHOOL EDUCATION DEPARTMENT**

**NOTIFICATION**

No. **SO(SE-REC) 2-85/2017**: Chief Minister Punjab has been pleased to constitute Complaints Redressal Cells at Divisional Level for Redressal of complaints under Recruitment Policy 2017-18 for recruitment of Educators & AEOs. The composition of the Complaint Redressal Cell is as under:

- |  |                          |
|--|--------------------------|
| a) Retired Judge of High Court or Session Court                              | <b>Chairman</b>          |
| b) One nominee of the School Education Department not below Grade-19         | <b>Member</b>            |
| c) Commissioner or his nominee not below the rank of Additional Commissioner | <b>Member/ Secretary</b> |

**TORs**

- a) The CRC shall process and consider the complaints wherein violation of Policy is committed by DRC.
- b) The Chairman will forward recommendations / decision of CRC to the concerned Chairman Recruitment Committee for further necessary action.
- c) The CEO (DEA) or complainant may also file review petition before the Complaint Redressal Cell within 30 days.
- d) The CEO (DEA) or complainant, against the decision of Complaints Redressal Cell, may also file appeal before the Secretary School Education within thirty days.
- e) The nominee of the School Education Department shall forward monthly report about progress of cases in CRC by 10<sup>th</sup> of each month to the Additional Secretary (Schools), School Education Department.
- f) At least two meetings shall be convened by the Complaints Redressal Cell in a month.
- g) The Complaint Redressal Cell shall be operative from the date of issuance of Merit Lists till their validity i.e. 190 days.

2. Chief Minister has further been pleased to approve honorarium @ Rs. 20,000/- (Rupees twenty thousand only) per month in favour of Chairman Complaint Redressal Cell for the period the Complaint Redressal Cell remain operative i.e. from the date of issuance of merit list till its validity. The cost will be met out of the existing resources of the respective Districts.

3. Composition of the Complaints Redressal Cells for each Division is as under:

**A. COMPLAINTS REDRESSAL CELL FOR LAHORE DIVISION**

- i) Mr. Muhammad Akram Qureshi, **Chairman**  
Justice (Rtd), Lahore High Court,  
Lahore, Office No. 06 SAF Center,  
Fane Road, Lahore.  
Contact No. 0300-4211700
- ii) Additional Commissioner (Coord), **Member / Secretary**  
Lahore.
- iii) Dr. Mahmood Ahmad Kaawaish, Principal, **Member**  
QAED, Narowal.

**B. COMPLAINTS REDRESSAL CELL FOR SARGODHA DIVISION**

- i) Mr. Ahmad Nawaz Ranjha, **Chairman**  
District & Session Judge (Rtd),  
Present Add: 1-B, GOR-6, Ferozpur Road, Lahore.  
Permanent Add: House No. 1-A, Nawazabad, Midh Ranjha, Tehsil  
Kot Momin, District Sargodha  
Contact No. 0300-8493744
- ii) Additional Commissioner (Coord), **Member/ Secretary**  
Sargodha.
- iii) Mr. Ashraf Ali Haral, Principal, **Member**  
QAED, Chiniot.

**C. COMPLAINTS REDRESSAL CELL FOR FAISALABAD DIVISION**

- i) Rana Riaz Ahmed Khan, **Chairman**  
Additional Session Judge (Rtd),  
Chamber No. 90/C Near Bakshi Khana,  
District Courts Faisalabad.  
Contact No. 0300-6688240.
- ii) Additional Commissioner (Coord), **Member / Secretary**  
Faisalabad.
- iii) Mr. Muhammad Zafar Iqbal, Principal, **Member**  
QAED, Shahpur Sadar Sargodha.

**D. COMPLAINTS REDRESSAL CELL FOR RAWALPINDI DIVISION**

- i) Mr. Manzoor Hussain Malik, **Chairman**  
Retired District & Session Judge,  
House No. 11-A Street No.10,  
Chaklala Scheme-III, Rawalpindi.  
Contact No. 051-57734486, 0300-9798599
- ii) Additional Commissioner (Rev), **Member / Secretary**  
Rawalpindi
- iii) Mrs. Abida Shaheen Principal, **Member**  
QAED, Islamabad.

**E. COMPLAINTS REDRESSAL CELL FOR GUJRANWALA DIVISION**

- i) Mr. Khalid Mahmud, **Chairman**  
District & Session Judge, (Rtd)  
R/O Opposite Jamia Masjid Qudas, Alamgir Road, Kamoke, District Gujranwala.  
Contact No. 0333-6629004.
- ii) Additional Commissioner (Coord), **Member / Secretary**  
Gujranwala.
- iii) Mian Muhammad Khalil, Vice Principal, **Member**  
QAED, Kot Lakhpat Lahore.

**F. COMPLAINTS REDRESSAL CELL FOR MULTAN DIVISION**

- i) Mr. Javid Iqbal Waraich, **Chairman**  
(Rtd.) District & Session Judge,  
407 – E Wapda Town Phase-1 District Multan.  
Contact No. 0300-6092343
- ii) Additional Commissioner (Coord), **Member / Secretary**  
Multan Division.
- iii) Mr. Muhammad Jamil, Principal, **Member**  
QAED, Chistian Bahawalnagar.

**G. COMPLAINTS REDRESSAL CELL FOR D.G.KHAN DIVISION**

- i) Mr. Bashir Ahmad Bhatti, **Chairman**  
Additional District & Session Judge (Rtd),  
Kasba Khan Ghar District Muzaffargarh.  
Contact No. 0300-6306020
- ii) Additional Commissioner (Rev & Cons), **Member / Secretary**  
DG Khan Division.
- iii) Allah Ditta Bhutta, Principal, **Member**  
QAED, Kot Addu Muzaffargarh.

**H. COMPLAINTS REDRESSAL CELL FOR BAHAWALPUR DIVISION**

- i) Mr. Abdul Rahman Aurangzeb, **Chairman**  
EX. Judge, Lahore High Court,  
Street 09 Model Town-A, Bahawalpur.  
Contact No. 0300-9688307
- ii) Additional Commissioner (Coord), **Member / Secretary**  
Bahawalpur Division.
- iii) Mrs. Zahida Batool, Principal, **Member**  
QAED, (F) Nawan Shehr Multan.

**I. COMPLAINTS REDRESSAL CELL FOR SAHIWAL DIVISION**

- i) Mr. Ikram Ullah, **Chairman**  
Retired District & Session Judge,  
Mohalla Eidgah, Nagina Chowk, Pakpattan.  
Contact No. 0300-4671322
- ii) Additional Commissioner (Revenue), **Member / Secretary**  
Sahiwal.
- iii) Mr. Zafar Iqbal, Principal, **Member**  
QAED, Bahawalpur.

3. The Secretary / Member of the Complaint Redressal Cell may furnish consolidated reports alongwith decisions of the Cell to the Department.

**Dated Lahore the,**  
**January 23, 2018**  
**No. & Date Even**

**SECRETARY SCHOOL EDUCATION**

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1. All the Commissioners in Punjab.
2. Program Director, PMIU, Punjab, Lahore.
3. Director General, QAED, Punjab, Lahore.
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6. All the Chief Executive Officers (DEA), in Punjab.
7. All the District Monitoring Officers, in Punjab.

  
**SECTION OFFICER (SE-REC)**

**CC:**

1. PSO to Secretary, School Education Department
2. PS to Special Secretary (Operations)
3. PAs to all the Additional Secretaries, SED